

## **Service Technician – Competitive Salary + Benefits – London and the South, Chelmsford Area**

### **The Role**

If you thrive in a fast-paced environment, seek professional growth, and want to join an innovative company, we are looking for you.

Brokk UK is looking for a Service Technician to join their growing team, in this role, you will cover London and the South of England. We are looking for someone to Service and repair the Brokk range of machines and partner products from our Chelmsford depot and on site for our existing customer base, new customers, and new areas of business.

### **Key Responsibilities:**

The key responsibilities of a Service Technician include, but are not limited to:

- Delivery of new machines and tooling, and test them to ensure they are working correctly
- Educating the client on how to use and maintain their machines
- Perform maintenance and provide customer support
- Diagnose problems and come up with solutions to repair them
- Fill out job reports and keep records on services that have been performed
- Explain issues with equipment and repairs to customers
- Build and maintain relationships with customers

### **The Company**

Brokk is the world's leading manufacturer of remote-controlled demolition robots. Since 1976 the company has developed demolition and maintenance solutions for the construction, cement, mining, metal process, tunnel and the nuclear industry, as well as a variety of demolition solutions for special assignments and projects worldwide.

The headquarter is located in Skellefteå, Sweden and the products are marketed, sold and serviced through a global network of subsidiaries, distributors and agents

### **The Benefits**

- Full-time, Permanent
- 40-hour week + Overtime
- 25 days holiday, plus bank holidays
- A fully stocked service van, tablet/laptop and mobile phone
- Competitive rates of pay + Overtime
- Company pension scheme
- Full product training will be provided

### **The Person**

The key skills and qualities of a Service Technician are:

- A keenness to learn
- Experience of electrical & hydraulic systems
- Knowledge and experience of construction/demolition sites
- Full UK driving licence
- Ability to repair, service, test and troubleshoot equipment
- Ability to work flexible hours and work around a changing schedule
- Excellent communication, interpersonal and diagnostic skills
- Working knowledge of the equipment needed for the job
- Ability to work independently without much supervision
- Must be able to meet the physical requirements of the job which include bending, lifting equipment and working on site
- Ability to effectively manage time

If you are keen on joining this exciting, forward-thinking company and taking the next step in your career, then please contact us to find out more.